

## ABOUT DENNIS HILTON



Dennis brings more than 19 years of working with organizations as a keynote speaker, strategic facilitator, and professional development facilitator and trainer, coach and business consultant to clients he serves.

He is the founder and principal of Hilton & Associates Consulting Inc. a Vancouver B.C based firm specializing in *Developing People Leaders and Teams that Create Outstanding Results*. Hilton continues to consult with a wide range of industries, including manufacturing, aerospace, government, retail and wholesale grocery, construction, automotive and education.

### A selected client list includes...

- The University of British Columbia Bookstore, Parking and Access Control Services, Housing and Accommodations, and MOST program
- BC Government Employees
- Thrifty Foods
- HY Louie – MarketPlace IGA stores
- The Cities of Prince George, Coquitlam and Port Moody
- Craftsman Collision
- MTU Maintenance Canada – a wholly owned subsidiary of DaimlerChrysler Aerospace
- Aerco Industries
- Birks Jewelers
- Washington State University
- Islands County Public Works
- BCCA, CHBA-BC, GVHBA
- Syscom Consulting

Dennis is a leading edge thinker who brings a unique and powerful perspective to identifying and solving problems that keep employees and organizations from delivering the tangible and intangible results that customers, employees and shareholders expect.

Dennis is a highly rated trainer who has been delivering valuable workplace training to government and private sector organizations for 23 years. His “foundational approach” to training ensures that participants return to work with clarity and focus, along with increased understanding and the tools they need to improve professional and personal results. Customer service, communication and conflict, management and leadership skills are among the many training topics Dennis delivers.

"What gets measured gets done" is a cornerstone of Dennis' approach to increasing individual accountability, responsibility and performance. His results-only focus ensures that clients and their staff understand their roles and responsibilities and learn how to use the tools they need to deliver outstanding results every day.

Partnering with 3E Training in Victoria, Dennis is delivering a competency-based course through the BC Government’s Learning Services titled “**Reasons or Results – YOU Choose.**” The course has taken on a “life of its own” by exceeding participants’ expectations.

Dennis is an outstanding keynote and conference speaker who can be counted on to deliver a tailored message to your audience in an entertaining, thought provoking and humorous manner. Topic areas include customer service, performance improvement, teamwork and leadership and dealing with change.